



Village of
Lincolnwood



SENIORS MATTER RIDESHARE PROGRAM APPLICATION

The Seniors Matter Rideshare program is a partnership between the Village of Lincolnwood and the SafeLIGHT Foundation and provides Lyft rides for Lincolnwood residents 65 and older to medical appointments, grocery stores and pharmacies within the boundaries of the Village of Lincolnwood and nearby cities/villages as stated below.

Program applicants must meet all the following criteria to qualify for the program:

- Must be a Lincolnwood resident.
- Must be 65 years of age or older.
- The participant must be able to enter and exit a vehicle without assistance
- Must have a cell phone to request a return ride
- Maximum 4 round-trip rides per month per household

The Seniors Matter Rideshare is a grant from the safeLIGHT foundation which will continue until the limited funding is exhausted. Travel can only be made within the boundaries of Lincolnwood and nearby cities/villages, specifically: Skokie, Morton Grove, Niles, Glenview, and Evanston and can only be made to grocery stores, medical appointments, and pharmacies.

Program Costs: There is no cost to riders. Tipping drivers is optional and up to the discretion of the participant. ***This program is active until limited funding runs out.***

What is the application and approval process for this program?

Complete this application and submit it to Social Services. Email it to transportation@lwd.org or drop off, email (transportation@lwd.org), or mail the application to:

Lincolnwood Police Department
Attn: Social Services
6900 N Lincoln Ave
Lincolnwood, IL 60712

Applications will be reviewed by Social Services staff. Approved applicants will be notified via email (if provided) or phone. The approval notification will include additional information on how to use the program's services.

For questions, call Social Services: 847-745-4755



SENIORS MATTER RIDESHARE PROGRAM APPLICATION- 2025

APPLICATION DATE _____

APPLICANT'S INFORMATION

NAME _____ DATE OF BIRTH _____

HOME STREET ADDRESS _____ ZIP _____

CELL PHONE _____ HOME PHONE _____

EMAIL _____

Is the applicant able to enter and exit a vehicle without assistance? Yes No

IMPORTANT INFORMATION REGARDING THE SENIORS MATTER RIDESHARE PROGRAM

1. To qualify for this program, applicants must be a Lincolnwood resident, 65 years or older, have the ability of entering/exiting a Lyft vehicle without assistance and have access to a cell phone to request return rides.
2. Once enrollment has been confirmed, program participants must call the Lincolnwood Police Department Social Services to schedule a Lyft ride by calling 847-745-4755.
3. Lyft rides can be scheduled up to 30 days in advance. It is strongly encouraged that participants contact the Village at 847-745-4755 at least 72 business hours in advance to schedule a ride. **Rides are not guaranteed.**
4. All rides must be within Lincolnwood or nearby cities/villages, specifically: Skokie, Morton Grove, Niles, Glenview, and Evanston.
5. Destinations that qualify for this program include rides to medical appointments, grocery stores and pharmacies.
6. Riders are eligible for 4 round trip rides per month per household



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7. Standard sized Lyft Cars are the only cars used in the program (i.e. no XL cars can be requested)
8. Lyft rides will be available from 9:00 AM – 4:00 PM, Monday to Friday, excluding Village recognized holidays. No rides will be available Saturday or Sundays.
9. By providing your cell or home phone you agree to receive an automated message/notification from the Lyft rideshare system that provides details on your scheduled pick-up details. This is a standard part of using a rideshare program, such as Lyft.
10. **Terms may change at any time.**



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WAIVER AND RELEASE OF ALL CLAIMS AND ASSUMPTION OF RISK 2025

Please read this form carefully and be aware that in signing up for the Seniors Matter Rideshare Program, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you may sustain as a result of participating in the Rideshare Program.

It is understood and agreed that the Village of Lincolnwood and SafeLIGHT Foundation are providing the funding and scheduling of the Rideshare program; Lyft is providing the transportation. As such, I hereby agree for myself and my successors, to indemnify, hold harmless, fully release and forever discharge the Village of Lincolnwood and SafeLIGHT Foundation, including its officers, officials, agents, volunteers and employees, from any and all claims for injuries, damages or loss that I may have or which may accrue to me and arising out of, connected with, or in any way associated with my participation in the Seniors Matter Rideshare Program.

Further, the Village is using the web-based Lyft Platform for the rideshare services. Lyft collects usage data and information provided when using their service. The Village of Lincolnwood and the SafeLIGHT Foundation have access to data collected by Lyft and will use data collected to evaluate the Seniors Matter Rideshare program. Data used for evaluating the program will primarily include the program's participant usage information (number of rides during a given time period, ride date, ride time, pick-up location, drop off location and trip distance are examples of data we will use). Personally identifiable information, such as your name, home address, date of birth and/or phone numbers will not be will not be shared with the public.

I have read and fully understand the above important information, warning of risk, assumption of risk and waiver and release of all claims. I agree to the terms of service represented within this Seniors Matter Rideshare Program Application.

Applicant Signature _____ Date _____